Centre of Regulatory Excellence
In-Country Training on Pharmacovigilance

7 – 8 August 2017
Vientiane, Lao PDR
The Centre of Regulatory Excellence (CoRE) at Duke-NUS Medical School, with the support of the Asian Development Bank (ADB), conducted a training workshop on pharmacovigilance (PV) in Lao PDR from 10 - 11 August 2017.

The training programme was designed to address key needs of the national regulatory authority (NRA) in Lao PDR with respect to PV, by helping to increase support for PV activities, improve stakeholder engagement and increase adverse drug reaction (ADR) reporting.

**Participants & Faculty**

Sixteen participants attended the workshop, including 13 from Vientiane and three from the provinces. About half of participants from Vientiane were from the Food and Drug Department (FDD), while the rest were from hospitals or public health programmes. The workshop served as a conducive platform for interaction and exchange between participants from the FDD and various healthcare institutions and programmes.

The workshop faculty consisted of three subject matter experts including Ms. Adena Lim from the Health Sciences Authority (HSA) of Singapore, Ms. Deliana Aboka from the Uppsala Monitoring Centre (UMC), and Dr. Jean-Christophe Delumeau from Bayer Southeast Asia and the International Society of Pharmacovigilance (ISoP).

**Opening Address by Dr. Bounxou Keohavong**

Dr. Bounxou Keohavong, Deputy Director of the Food and Drug Department (FDD), welcomed participants at the workshop. In his opening address, Dr. Keohavong expressed commitment to regulatory systems strengthening, affirming the importance of working together with partners such as the Asian Development Bank and CoRE to strive towards improved patient outcomes and safety.

The workshop objectives were to:

1. Equip participants with messaging and a general stakeholder engagement strategy to enable them to seek more support for PV activities.
2. Clarify the process of ADR report collection and identify opportunities for its optimisation.
3. Increase awareness of risk management plans and their significance for patient safety and stakeholder engagement.
Workshop Sessions

The workshop was divided into three, half-day sessions, each addressing one of the workshop objectives.

Session 1: Protecting Public Health through PV
To address the need for increased support for PV activities and better communication among stakeholders, the aim of the first workshop session was to equip participants with relevant messaging and a general stakeholder engagement plan. Participants were provided with pre-reading materials that included real-life examples to illustrate how PV contributes to patient safety. The inclusion of malaria-related examples in the pre-reading material helped demonstrate the importance of PV while increasing awareness of the challenges posed by drug-resistant malaria.

Session 2: Improving ADR Reporting
The second workshop session aimed to discuss two complementary approaches to increase ADR reporting: by reviewing and identifying opportunities to optimise the ADR reporting workflow and related processes, and by motivating stakeholders to submit ADRs. The pre-reading material for this session reviewed concepts fundamental to ADR reporting, including definitions and basic workflow as well as tools and resources for ADR report collection.

Session 3: Risk Management Planning: Requirements and Considerations
The third workshop session applied risk management planning to illustrate the link between signal identification and policy decisions, highlighting the importance and impact of PV activities while describing another means of stakeholder engagement. More specifically, this session aimed to increase awareness of risk management plans and the role they play in providing feedback and updated safety information to PV stakeholders.

Feedback

The post-workshop survey yielded very positive feedback. Participants agreed that the workshop had met its stated objectives and found the topics relevant. Further, participants felt that they had gained new knowledge and skills, and that the training materials supported their learning. A majority 92% believed that they could apply learnings from the workshop to their own work, such as the ideas shared on promoting rational and safe use of drugs, and on reviewing and redeveloping ADR forms for easier use and better alignment with the ADR reporting system.

100% Gained New Knowledge and Skills  
100% Found the Topics Relevant  
92% Can Apply Learnings To Work

As a follow-up to this PV workshop, the faculty recommended collaborating with the Uppsala Monitoring Centre and the World Health Organisation to take a sustained, strategic approach to training.